

**THE STATE OF NEW HAMPSHIRE**

**MERRIMACK, SS.**

**SUPERIOR COURT**

**Docket No. 217-2003-EQ-00106**

**In the Matter of the Liquidation of  
The Home Insurance Company**

**LIQUIDATOR'S MOTION FOR  
APPROVAL OF 2020 COMPENSATION PLANS**

John R. Elias, Commissioner of Insurance for the State of New Hampshire, as Liquidator (“Liquidator”) of The Home Insurance Company (“Home”), hereby moves that the Court enter an order approving the compensation plans for Home’s key employees in 2020 (the “2020 Employee Compensation Plan”) and for Peter A. Bengelsdorf, the Special Deputy Liquidator of Home (the “Special Deputy Liquidator”) (the “2020 Special Deputy Plan”) (collectively, the “Plans”). A summary of the incentive component of the 2020 Employee Compensation Plan is attached as Exhibit A as well as the related Ernst & Young LLP (“E & Y”) advisory letter dated September 17, 2019 which is attached as Exhibit B. A summary of the Special Deputy Plan is provided in the Liquidator’s Affidavit and in the E & Y advisory letter concerning the 2020 Special Deputy Plan dated September 17, 2018 which is attached as Exhibit C. The Plans are based on compensation plans originally proposed and approved in 2004 and, subject to changes over time, proposed and approved in each subsequent year. The Plans are intended to reward performance and reinforce retention of essential employees and the Special Deputy Liquidator in order to facilitate the successful, efficient and prompt completion of the liquidation process. The Plans and their estimated 2020 cost have been reviewed with the National Conference of Insurance Guaranty Fund’s Subcommittee on Home which has advised that it has no objection to

design of the compensation plans. The consultants had experience in the design of such plans for large insurers, like Home, in liquidation. The Liquidator has continued to consult with E & Y each year, as reflected in the annual compensation motions, regarding the continuing suitability of employee compensation. Bengelsdorf Aff. ¶ 5.

6. To retain and compensate the necessary staff for Home, the Liquidator accordingly developed and requested approval for base compensation as well as three integrated incentive plans for 2004: a Retention Incentive Plan for non-exempt full time employees, an Annual Incentive Plan for exempt full time employees including executives, and a Collection Incentive Plan for executives. The Court approved the compensation plans for 2004 by order issued April 21, 2004 and the similar 2005 compensation plans by order dated March 4, 2005. Bengelsdorf Aff. ¶ 6.

7. In 2006, after consulting with E & Y, the Liquidator proposed to eliminate the Retention Incentive Plan and continue the Annual Plan and Collection Incentive Plan on essentially the same terms as in 2005. The Court approved this proposal (and the 2006 compensation plans) by order dated February 8, 2006. Bengelsdorf Aff. ¶ 7.

8. A version of the Annual Plan has been approved each year of the liquidation though, over time, the number of employees eligible to participate has been reduced from 78 (in 2004) to 6 (in 2019). This plan is designed to provide additional cash compensation based on the overall performance of Home's liquidation and the individual employee during the annual plan cycle. (At the outset of the Plan Year, the Liquidator, upon consideration of the recommendations of the Special Deputy Liquidator, sets the annual corporate and individual performance goals. Payout of any amounts due pursuant to the Annual Plan is made thirty days following the release of unaudited financial results for the Plan Year.) With each reduction in

the number of participants, a portion of the amounts otherwise payable as incentive payments was used to increase base salaries with the remainder applied toward the annual 401(k) safe harbor contribution. These changes (which were not intended to decrease total expenses) were based on the conclusion that, in the prevailing circumstances, the nature of these positions was such that the affected employees had less ability to directly affect operating results. Compensation based solely on annual salary was therefore deemed most appropriate for those employees. Bengelsdorf Aff. ¶ 8.

9. The Collection Incentive Plan was designed to provide focused incentives for the collection of assets, determination of claims and management of the liquidation in an efficient manner. Awards under this plan were based on the accomplishment of annual corporate targets but also varied, at the discretion of the Liquidator, based on achievement of individual performance goals. The objective of the Collection Incentive Plan, through deferred compensation, was to retain senior and experienced executives as long as deemed necessary by the Liquidator. The Collection Incentive Plan was not continued beyond 2015. Bengelsdorf Aff. ¶ 9.

10. As described in the Liquidator's previous reports, pursuant to Internal Revenue Service rules Home adopted a safe harbor 401(k) plan effective January 1, 2005, so that all employees who wished to do so were able to contribute the maximum amount. Employers with such plans must make an annual contribution to employees' 401(k) accounts. For 2019, as in prior years, Home contributed an amount equal to 4% of the employee's earnings up to the individual employee earnings cap set by the IRS. Bengelsdorf Aff. ¶ 10.

11. The Proposed 2020 Compensation Plan for Liquidation Staff. The Liquidator seeks to continue to provide compensation consistent with best practices respecting

compensation in insurance company liquidations. Accordingly, the Liquidator proposes to continue the Annual Plan in 2020 at a total anticipated cost of \$578,650. This figure may be compared with Annual Plan payments (in millions) for prior years:

<u>Year</u>	<u>Payment</u>	<u>Year</u>	<u>Payment</u>	<u>Year</u>	<u>Payment</u>
2004	\$ 2.61	2010	\$ 1.73	2016	\$ 0.91
2005	\$ 2.28	2011	\$ 1.58	2017	\$ 0.91
2006	\$ 2.28	2012	\$ 1.17	2018	\$ 0.86
2007	\$ 2.23	2013	\$ 1.17	2019 (est.)	\$ 0.68
2008	\$ 2.29	2014	\$ 1.31	2020 (est.)	\$ 0.58
2009	\$ 1.86	2015	\$ 0.93		

Five employees will be eligible for the Annual Plan in 2020, one less than in 2019. The Liquidator proposes to continue the 401(k) safe harbor plan with a contribution rate equal to the 4% rate used in prior years and approved by the Court most recently on December 7, 2018.

Bengelsdorf Aff. ¶ 11.

12. Based upon their experience, E & Y notes that insurance companies in liquidation typically target base salaries at median (50<sup>th</sup> percentile) market level and total cash compensation (base salary plus bonuses) at or above median market levels of “healthy” companies in their industry segment. To evaluate the 2020 Employee Compensation Plan, E & Y has compared the proposed total cash compensation for liquidation staff to the competitive market in each region (New York and Bedford) where the relevant individual is based. As a result of this study, E & Y concludes that the proposed 2020 Employee Compensation Plan is appropriate and consistent with general market practices for insurance companies in liquidation and that overall levels of pay represent market competitive compensation levels. Bengelsdorf Aff. ¶ 12.

13. History of Compensation Plans for the Special Deputy Liquidator. The Special Deputy Liquidator is engaged by the Liquidator pursuant to the June 11, 2003 Consulting Agreement. The Liquidator has consulted with E & Y to assist in devising and evaluating a compensation program for the Special Deputy Liquidator. The overall compensation framework

for the Special Deputy Liquidator has been designed to align incentives for the Special Deputy Liquidator with liquidation goals. Specifically, at various times since the beginning of Home's liquidation compensation to the Special Deputy Liquidator has included base compensation, an annual incentive bonus, and a "Stay Bonus". Elias Aff. ¶ 6.

14. The Special Deputy Liquidator's base compensation was calculated on an hourly basis from 2003 through 2011 at the rate of \$250 per hour. This structure was modified in 2012 such that the Special Deputy Liquidator's hourly rate was increased to \$285 and subjected to a cap of \$600,000. The \$600,000 cap was maintained in 2013 but the program was further modified with the Special Deputy Liquidator receiving equal monthly payments of \$50,000 throughout the year. In the event he worked fewer than 2,100 hours, the Special Deputy Liquidator's "Stay Bonus" was to be reduced in an amount equal to the shortfall in hours multiplied by a \$325 hourly rate. The hourly target was reduced to 2,000 in 2014 and 1,850 in 2015. In all years, the Special Deputy Liquidator has worked for significantly more hours than the relevant annual target. While the hourly rate for 2020 would increase to \$450 and targeted hours would be 1,833, because of elimination of the \$225,000 Stay Bonus the Special Deputy Liquidator's estimated total 2020 compensation would be the same as in 2019. Elias Aff. ¶ 7.

15. The Special Deputy Liquidator's annual incentive bonus was reduced in stages from \$400,000 (2004) to \$50,000 (2014) before being eliminated in 2015. Elias Aff. ¶ 8.

16. The final portion of the Special Deputy Liquidator's compensation, the "Stay Bonus", provided a cash incentive to this senior and experienced insurance industry executive and encourages him to remain with the liquidation. Pursuant to his compensation plans from 2004 through 2014, the Special Deputy Liquidator received a "Stay Bonus" of \$400,000 (adjustable, since 2013, as discussed above in subparagraph 14). The "Stay Bonus" has since

been reduced to \$325,000 for 2015, \$300,000 for 2016, \$250,000 for 2017 and \$225,000 for 2018 and 2019. The Stay Bonus is eliminated for 2020. Elias Aff. ¶ 9.

17. Consistent with the objective of minimizing costs as the liquidation process continues, the Special Deputy Liquidator's total compensation has been reduced by 39.5% from inception through 2020. Each of these reductions has been made at the request of the Special Deputy Liquidator. Elias Aff. ¶ 10.

18. The Proposed 2020 Special Deputy Plan. The proposed 2020 Special Deputy Plan is described in the E & Y letter and has two primary objectives. See Exhibit C. First, it recognizes the Special Deputy Liquidator's role as top executive of the Home liquidation operation. Although an independent contractor, the Special Deputy Liquidator works at least the hours of a full time employee and, because he is responsible for Home's day-to-day operations he has more responsibility than any employee or other executive of Home. Second, the plan is intended to provide the Special Deputy Liquidator with compensation consistent with competitive market positioning in relation to Home's current executive team. Elias Aff. ¶ 11.

19. The Total Cash Compensation proposed in the 2020 Special Deputy Plan is capped at \$825,000, the same as his 2019 compensation with a target of 1,833 hours worked. Elias Aff. ¶ 12.

20. E & Y evaluated the 2020 Special Deputy Plan in comparison with market levels. Importantly, E & Y notes that the Special Deputy Liquidator is a consultant to the Liquidator and not an employee of Home. Accordingly, the Special Deputy Liquidator does not participate in the incentive compensation plans for key employees of Home nor does he receive any health and welfare, retirement, or severance benefits from Home. As an independent contractor, he pays the full Social Security tax (employer and employee share) on his compensation. E & Y therefore

estimates that the actual value of the \$825,000 Total Cash Compensation available to the Special Deputy Liquidator is equivalent to an employee's salary of \$660,000. E & Y advises that the Total Direct Compensation represented by the 2020 Special Deputy Plan is significantly less than competitive compared to the market median (50<sup>th</sup> percentile). Total Cash Compensation without adjustment, however, is competitive to the market median. In conclusion, E & Y reports that the proposed 2020 Special Deputy Plan acknowledges the importance of the Special Deputy Liquidator to the liquidation and encourages a continuation of that relationship. Elias Aff. ¶ 13.

21. The Plans Are Necessary. The Liquidator believes that without the adoption of these plans the liquidation effort would be harmed because key employees would seek better, more long-term career opportunities elsewhere while the services and experience of the Special Deputy Liquidator might be lost. See Elias Aff. ¶ 14; Bengelsdorf Aff. ¶ 13.

22. The Liquidator's Authority to Set the Terms of Employment. The Liquidator has authority under RSA 402-C:25, II, and paragraph (r) of the Order of Liquidation issued June 13, 2003, to engage employees and set the terms of their compensation "subject to the control of the court." The Liquidator also has authority pursuant to RSA 402-C: 25, IV, to use the property of Home and to defray the costs of collecting its assets and liquidating its property and business.

23. The Liquidator's Authority to Appoint a Special Deputy Liquidator. The Liquidator has authority under RSA 402-C: 25, I and paragraph (t) of the Liquidation Order entered June 13, 2003, to appoint a special deputy and determine his or her compensation "subject to the court's control."

24. The Plans are Fair and Reasonable. For the reasons described above, in the Elias Affidavit and in the Bengelsdorf Affidavit, the Liquidator submits that the Plans are fair and

reasonable and in the best interests of the liquidation and of the policyholders and other creditors of Home.

WHEREFORE, the Liquidator requests that the Court enter an order in the form submitted herewith approving the Plans and grant such other and further relief as may be just.

Respectfully submitted,

JOHN R. ELIAS, COMMISSIONER OF INSURANCE  
FOR THE STATE OF NEW HAMPSHIRE, AS  
LIQUIDATOR OF THE HOME INSURANCE  
COMPANY,

By his attorneys,

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December 11, 2019



Certificate of Service

I hereby certify that a copy of the foregoing Motion for Approval of 2020 Compensation Plans, the Affidavit of John R. Elias, Liquidator, the Affidavit of Peter A. Bengelsdorf, Special Deputy Liquidator, and the proposed form of order will be sent, the 11th day of December, 2019, by first class mail, postage prepaid to all persons on the attached service list.

  
\_\_\_\_\_  
J. David Leslie

**The Home Insurance Company in Liquidation  
2020**

**Annual Incentive Plan ("AIP")**

<b>Component</b>	<b>Plan Design</b>
<b>Administration</b>	The Plan will be administered by the Liquidator who retains the authority to interpret the Plan, to establish or revise the Plan rules and policies, and to make any determinations necessary to administer the Plan including individual award determinations, funding, and distributions/payouts.
<b>Term</b>	Annual plan, renewable at the sole discretion of the Liquidator.
<b>Effective Date</b>	January 1, 2020 – December 31, 2020 (the "Plan Cycle" or "Plan Year")
<b>Eligibility</b>	Senior executive employees of The Home Insurance Company in Liquidation (the "Home") will be eligible for participation in this Plan at the sole discretion of the Liquidator.  Eligibility will be determined on or about the beginning of the Plan Cycle and all participants will be informed in writing of their participation, potential payouts under the Plan, performance goals and payout formula(s), and Plan administration protocols no later than 60 days after the start of the Plan Cycle.  In order to be eligible for participation in this Plan, the employee must be employed full time for the ninety day period immediately preceding the beginning of the Plan Year and, except in the case of death, disability, involuntary termination without cause, or reduction in hours, employed full time at the end of the Plan Year
<b>Payment Currency</b>	Eligibility and/or participation in this Plan is not intended as a commitment by The Home Insurance Company in Liquidation for continued employment for the duration of the Plan Year.  Participation is not to be construed as a guarantee of employment or of any payments under the Plan.
<b>General Design</b>	All awards under this Plan will be paid in cash via regular payroll, subject to all tax reporting and withholding.  The Plan is designed to provide additional annual cash compensation based on the overall performance of Home and the individual eligible employee during the annual Plan Cycle. Performance will be assessed in relation to annual goals as determined by the Liquidator. The Liquidator retains sole authority to determine annual goals, performance measures, and payouts.

# The Home Insurance Company in Liquidation 2020

## Annual Incentive Plan

### Component

Annually, at the outset of the Plan Cycle, the Liquidator will set the annual corporate goals for this Plan.

Both a "threshold" (or minimum) and "target" (or expected) level of net cash collections will be defined as a corporate goal. When the "threshold" level is attained, AIP payments will be triggered at up to 50% of the "target" payout defined for each participating position, depending on achievement of personal goals. Achievement of "target" results will trigger up to the "target" payout, depending on achievement of personal goals.

Annual performance goals for participating individuals may also include, at the discretion of the Liquidator, an individual component. Any individual performance goals will be defined at the outset of the Plan Year in the individual confirmation (of participation) letters. The relative weighting of these individual goals in relation to the total company financial goals will also be specified.

In 2020 the maximum bonus payout shall not exceed 100% of the target opportunity.

### Payout Frequency

Payments are annual and will be made no later than 30 days following the release of unaudited annual financial results for the Plan Year.

### Coordination with employment offer letters

Payments under this Plan will be coordinated with any annual bonus/incentive payments provided in individual employment offer letters, and any eligible participating employees will receive the greater of either the AIP payment or the payment specified in the individual employment offer letter (but not both).

# The Home Insurance Company in Liquidation 2020

## Payout Decision Rules

**Death** Award accrual ceases as of the date of death. A pro rata share of the current Plan Year's AIP payment (based on the period during the Plan Year when any accrual occurred) will be paid to the employee's estate, subject to receiving written notice of the employee's death, at the next regular year end payout date after death.

**Disability** - Award accrual ceases when the employee has been disabled from performing his/her usual and customary job duties full time for more than 30 consecutive calendar days. Participation and accrual will resume upon the employee's return to full time employment and performance of his/her usual and customary job duties. A pro rata share of the current Plan Year's AIP payment (based on the period during the Plan Year when any accrual occurred) will be paid to the employee at the next regular year end payout date.

## Annual Incentive Plan

### Component

**Voluntary resignation** - No payments will be made to employees who voluntarily resign their employment prior to payout.

**Involuntary termination "not for cause" or position elimination** - Accrual ceases upon termination. A pro rata payment of the current Plan Year's AIP Payment (based on the period during the Plan Year when any accrual occurred) will be made to employees who are terminated involuntarily without cause at the next regular year end payout date.

**Involuntary termination "for cause"** - No payments will be made to employees who are terminated "for cause" prior to payout.

**Reduction in Hours.** Award accrual will cease if an employee's hours are reduced below full-time; a pro rata share of the current Plan Year's AIP payment (based on the period during the Plan Year when any accrual occurred) will be paid to the employee at the next regular year end payout date.



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## EXHIBIT B

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17 September 2019

Mr. John R. Elias

Insurance Commissioner in his sole capacity as Liquidator of The Home Insurance Company  
State of New Hampshire Insurance Department  
21 South Fruit Street, Suite 14  
Concord NH 03301-7317

### Re: The Home Insurance Company In Liquidation – Review of 2020 Compensation

Dear Commissioner Elias:

As a part of our engagement with The Home Insurance Company in Liquidation (Home or the Company), Ernst & Young LLP's (EY's) People Advisory Services (PAS) Practice has been asked to review the competitiveness of Home's compensation levels provided to its employees relative to current market levels and provide a letter summarizing our findings. The information included in this letter is based upon information provided by Home and our knowledge and experience advising (1) insurance companies in liquidation, (2) non-insurance companies in liquidation, (3) a broad cross-section of companies undergoing financial restructurings and (4) the results of the competitive market studies that we have completed on behalf of Home.

#### THE HOME INSURANCE COMPANY IN LIQUIDATION

**Background:** As Home initially entered liquidation, the Company hired 95 executives and employees and 15 consultants that were considered critical to the success of the liquidation and valuable to the Company due to their significant industry and Company experience. Since 2003, 56 employees have terminated employment with Home, either voluntarily or due to reductions in force. Presently, there are 39 employees who are employed by Home of which six are part-time employees and five consultants. As Home approaches its seventeenth year in liquidation, it is critical to retain certain individuals in key positions.

Beginning in the fall of 2003, EY performed a market competitiveness compensation study by reviewing executive and employee compensation in healthy insurance companies of similar size and scope to Home. The approach and methodology employed within the original study continues to be the most prevalent technique for assessing the competitiveness of compensation for companies in liquidation and this methodology has consistently been applied throughout Home's liquidation process to evaluate all employees. A snapshot of Home's change in structure and approach to total rewards over the past 16 years can be found in Exhibit 1.

**Liquidation Update:** Significant progress has been made over the years as evidenced by the following:

- As of 5/31/2019, collected \$1.74B of assets net of expenses available for class II claimants;
- As of 5/31/2019, resolved approximately 19,695 Proof of Claims (court approved POCs) totaling \$3.08B from an initial 20,785 POCs (with 1,090 POCs remaining for all classes of which 828 are policy related POCs, 60 Guaranty Fund related POCs and 202 Reinsurance & other POCs);
- Reduced initial employee head count from 95 employees and 15 consultants to 39 employees and five (5) remaining consultants, with additional reductions anticipated.
  - During 2019 one employee was reassigned from a full-time position to a part-time / reduced hour role.

**Incentive plan background:** Beginning in the fall of 2003, EY developed various incentive compensation programs for executives and other employees of Home to meet the needs of the liquidation operation. Currently, only the Annual Incentive Plan (AIP) remains active (please note that the AIP was



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approved by the State of New Hampshire Superior Court (Court) on April 21, 2004; Docket No. 03-E-0106). In addition, the Liquidator decided to submit the incentive plan for annual approval by the Court.

- The Liquidator is the administrator of the AIP plan and the Special Deputy Liquidator, by delegation, is responsible for monitoring the operation of the plan.
- The Special Deputy Liquidator has never participated in Home's historical incentive plans or the current AIP and his compensation has been, and currently is, independent from these incentive plans.
- Over the course of the liquidation process Home has reduced participation in its AIP to seven (7) executive participants.

**Home employee & retention trends:**

- **Employee transitions from full time to part time status:** As Home transitions more full-time employee positions to part-time positions in the coming years, it will continue to monitor potential ways to retain and motivate key employees who fulfill critical part-time roles. While part-time employees typically have reduced work hours and cash compensation levels, they typically receive similar benefit levels (and related costs) as full-time employees. Accordingly, Home may observe an increase in overall employee benefit costs compared to aggregate total cash compensation paid to all employees (full-time and part-time) as it completes its liquidation journey. In recognition of this, Home will continue to monitor key functions across the organization to assess whether its employees are appropriately incentivized after considering the following for each position: the strategic importance of the role to the organization, the current position scope and responsibilities (adjusted annually for changes to the organization), market compensation trends and part-time vs. full-time employment status.
  - Currently, Home's key employee group includes six (6) part-time employees, which is unchanged from 2018 levels.
- **Key employee retention considerations during final liquidation phase:** As Home enters the final stages of its liquidation process, it is imperative that it continues to retain its key employees that are critical to the operation of the business. Employees working for companies in liquidation or distress typically worry about being terminated without cause and needing to find employment elsewhere.
  - **Severance:** To mitigate these potential concerns for certain key individuals, Home began deploying severance arrangements for its employees in 2004. Employees (excluding Home's top six executives) participate in a severance plan that provides severance equal to 26 weeks of base pay to employees who are involuntarily terminated due to of the elimination of their positions. A termination that occurs for any other reason does not trigger benefits under the plan.

**2020 Compensation Analysis – Background:** In identifying the competitive market, companies in liquidation typically focus on "healthy" company pay levels as they will continue to compete with healthy companies for talent during the liquidation process. Based upon our experience, companies in liquidation typically target base salaries at median (50th percentile) market levels and total cash compensation (or "TCC", defined as base salary plus annual incentives) at or above median market levels of healthy companies within their specific and broader industry segments.

In addition to TCC, companies typically provide their Senior Management Group with long-term incentives ("LTI") that are designed to provide additional performance-based incentives that can result in total direct compensation (or "TDC", defined as TCC plus LTI) levels between 50th and 75th percentile market levels of healthy companies within their specific and broader industry segments.

- For 2020 there is no plan to implement a long-term incentive replacement.
- Home will continue to monitor competitive market trends and business needs to determine the extent to which the potential need for a long-term incentive plan should be revisited.

Last year, EY's 2019 Market Competitive Analysis (or 2019 Analysis, conducted in 2018) was developed by trending forward EY's 2018 Market Competitive Compensation Analysis (or 2018 Analysis, conducted in 2017) using a 2019 industry-specific compensation adjustment factor utilized to project published survey data forward to a common date in time.



**2020 Compensation Analysis – Methodology:**

Consistent with prior year analyses, EY’s 2020 Market Competitive Analysis (or 2020 Analysis, conducted in 2019) was initiated by collecting and reviewing pertinent information from Home on the 23 benchmark positions being reviewed this year that may have changed since EY’s 2019 Analysis (e.g., organizational structure, key employee position descriptions and executive compensation arrangements).

Next, a determination was made to utilize a hybrid benchmarking approach that involved the following:

- ▷ **2020 “Steady State” position benchmarking methodology:** 13 positions (including the Special Deputy Liquidator) were identified by Home as not having material changes to their position scope and responsibility levels from our 2019 Analysis. To determine 2020 Analysis results for these positions, EY trended our 2019 Analysis results forward to January 1, 2020 utilizing a trend factor of 3.2% based on the WorldatWork’s 2020 Total Salary Increase Budget Survey’s for the Insurance Carrier (and Related Actuarial) sector.
- ▷ **2020 “Evolving and New” position benchmarking methodology:** 11 positions were identified by Home as positions requiring updated market benchmarking analyses to determine 2020 market compensation levels.

Published survey sources utilized for this analysis provide actual base salary and actual TCC data points for benchmarked positions based on factors including industry, asset size, position scope, etc.

- ▷ The surveys reviewed in our 2020 analysis are detailed in Exhibits 3 & 4.
- ▷ All data was trended forward to January 1, 2020 using the 3.2% trend factor described above.

Market competitiveness is typically expressed as a percentage that reflects current incumbent pay divided by its corresponding market consensus level. EY’s methodology, which is consistent with compensation theory and general practice (and summarized in the following table), deems compensation to be competitive when it falls within a 85% to 115% range of the indicated market consensus level, while compensation below 85% of the indicated market consensus level would be deemed to be less than competitive and compensation over 115% of the market consensus level would be considered highly competitive to market levels. These percentages have been used to categorize the competitiveness of compensation in this report:

<b>Incumbent Pay vs. Market Consensus</b>	<b>Degree of Market Competitiveness</b>
115% +	Highly Competitive
85% to 114.9%	Competitive
75% to 84.9%	Less than Competitive
Less than 75%	Significantly less than Competitive

Most companies target paying their key employees within a competitive range to market practices, assuming that the incumbent has a moderate level of experience and is performing as expected.

To determine the competitiveness of Home’s compensation (base salary for 16 positions and target TCC for top 7 key positions) to market levels, EY divided each component of pay by its corresponding market consensus compensation level at the 50<sup>th</sup> percentile.

We suggest that the Liquidator individually evaluate the competitiveness of each incumbent’s compensation relative to their indicated market compensation level to confirm their relative positioning to market is appropriate given their responsibility level, tenure and impact potential on Home’s performance by the position.



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### 2020 Compensation Analysis - Findings

Our current market analysis reflects 23 benchmark positions that cover 24 current Home incumbents. Values listed below in black are within a competitive range to market compensation levels.

Home Data <sup>1</sup> vs. Market	50th Percentile (Median)	
	Base	TCC
6 Senior Executives	93.4%	109.6%
Salary Grades 22 <sup>2</sup>	87.1%	103.8%
Salary Grades 21-22 <sup>3</sup>	92.3%	n/a
Salary Grades 18-20 <sup>4</sup>	95.9%	n/a
Salary Grades 16-17	86.7%	n/a

- (1) All Home full time employees fall within salary grades 16-22.
- (2) Includes incumbents in job grade 22 that participate in the AIP
- (3) Includes incumbents in job grades 21-22 that do not participate in the AIP
- (4) Includes incumbents in job grades 18-20 that do not participate in the AIP

#### Top 6 Senior Executives:

For Home's Senior Executives, target TCC levels, which represent base salaries and target annual incentive awards, are compared to national published survey analysis results. Overall, Home's Senior Executives' base salary (93.4%) and target TCC (109.6%) compensation levels are competitive compared to median (50<sup>th</sup> percentile) market competitive levels.

**Competitiveness to Market:** Overall, the competitiveness of target TCC to current market compensation levels is as follows:

- 50<sup>th</sup> Percentile:** Target TCC for Top 6 is 9.6% above the market median (or 109.6% of median market levels), which is **competitive** to median market compensation levels.

#### 17 Key Employee Benchmarked Positions (18 incumbents):

For Home's key employees, compensation data (which represents base salaries and actual incentive awards, where applicable) is compared to regional published survey data analyses. We have applied geographic differentials to better align the market data to the specific markets that Home's employees are based. Specifically, geographic differentials for key employees based in New York City ranged from 110.0% to 125.0% based on the median market consensus base salary rounded to the nearest thousand using standard rounding rules), while the geographic differential used for key employees based in Manchester, New Hampshire was 102% of median market consensus base salary levels, using the same rounding convention described above.

**Competitiveness to Market:** Overall, the competitiveness of target TCC, for one salary grade 22 key employee, and base salaries for all other key employees are **competitive** to median market levels. Market competitiveness findings, by category, are as follows:

- 50<sup>th</sup> Percentile:**
  - **Salary grade 22 w/ AIP<sup>1</sup>:** Target TCC is **competitive** at 103.8% of market median (or 3.8% above median market levels).





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- **Salary grades 21 – 22<sup>2</sup>:** Target base is *competitive* at 92.3% of market median (or 7.7% below median market levels).
- **Salary grades 18 – 20<sup>3</sup>:** Target base is *competitive* at 95.9% of market median (or 4.1% below median market levels).
- **Salary grades 16 – 17:** Target base is *competitive* at 86.7% of market median (or 13.3% below median market levels).

(1) Includes incumbents in job grade 22 that participate in the AIP

(2) Includes incumbents in job grades 21-22 that do not participate in the AIP

(3) Includes incumbents in job grades 18-20 that do not participate in the AIP

**SUMMARY CONCLUSION**

Based on the analysis described herein, the estimated 2020 compensation levels for Home's key employees, in aggregate, are appropriate and consistent with general market practices and insurance companies in liquidation.

➤ We suggest that the Liquidator evaluate the competitiveness of each incumbent's compensation level to its market level on a case by case basis relative to Home's assessment of (a) the criticality of the role's function to Home's continued operations and (b) the expected necessity of the role over time.

Further, Homes' individual plan designs and mechanics that it has employed over the years are based upon commonly accepted compensation practices for insurance companies in liquidation and turnover does not appear to be a present risk within the organization.

For additional supporting documentation and analyses please refer to the following list of appendices and supporting exhibits for more detailed information:

List of Appendices and Exhibits		
Exhibits	Title	Page #
Exhibit 1	Home Insurance historical benchmarking re-cap	6
Exhibit 2	Competitive Benchmark Position Matches	7
Exhibit 3	Published survey exhibit with market pricing data for the Senior Executives (6 positions)	9
Exhibit 4	Published survey exhibit with market pricing data for the Other Key Employees (17 positions, 18 incumbents)	11

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If you have any questions regarding this information please call Martha Cook at 404.817.5734.  
Sincerely,

Copies to: Peter Bengelsdorf – The Home Insurance Company in Liquidation  
Martha Cook, EY – Atlanta, GA  
Evana Afreen, EY – Atlanta, GA

**EXHIBIT C**



Building a better  
working world

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17 September 2019

**PRIVATE AND CONFIDENTIAL**

Mr. John R. Elias

Insurance Commissioner in his sole capacity as Liquidator of The Home Insurance Company  
State of New Hampshire Insurance Department  
21 South Fruit Street, Suite 14  
Concord NH 03301-7317

**Re: The Home Insurance Company In Liquidation - Review of Special Deputy Liquidator's 2020 Compensation**

Dear Commissioner Elias:

As a part of our engagement with The Home Insurance Company in Liquidation (Home or the Company), Ernst & Young LLP's (EY) People Advisory Services (PAS) Practice has been asked to review the competitiveness of Home's compensation levels provided to its Special Deputy Liquidator (Peter Bengelsdorf) relative to current market levels and provide a letter summarizing our findings. The information included in this letter is based upon information provided by Home and our knowledge and experience advising (1) insurance companies in liquidation, (2) non-insurance companies in liquidation, (3) a broad cross-section of companies undergoing financial restructurings and (4) the results of the competitive market studies that we have completed on behalf of Home. The purpose of this letter is to provide you with our findings using the same methodology employed for our update of Home's 23 benchmarked positions (detailed under separate cover).

Please note, Home's Special Deputy Liquidator is the top executive of Home, serves as an independent consultant to the State of New Hampshire and reports directly to the Insurance Commissioner as Home's Liquidator. Consistent with prior years, the competitiveness of Home's key employee compensation is described and analyzed under separate letter.

**THE HOME INSURANCE COMPANY IN LIQUIDATION**

**Background:** As Home initially entered liquidation, the Company hired 95 executives and employees as well as 15 consultants that were considered critical to the success of the liquidation and valuable to the Company due to their significant industry and Company experience. Since 2003, 56 employees have terminated employment with Home, either voluntarily or due to reductions in force. Presently, there are 39 employees who are employed by Home of which six are part-time employees and five consultants. As Home approaches its seventeenth year in liquidation, it is critical to retain certain individuals in key positions.

Beginning in the fall of 2003, EY performed a market competitiveness compensation study by reviewing executive and employee compensation in healthy insurance companies of similar size and scope to Home. The approach and methodology employed within the original study continues to be the most prevalent techniques for assessing the competitiveness of compensation for companies in liquidation and this methodology has consistently been applied throughout Home's liquidation process to evaluate all employees compensation, including the Special Deputy Liquidator's compensation.

**Liquidation Update:** Significant progress has been made over the years as evidenced by the following:  
As of 5/31/2019, collected \$1.74B of assets net of expenses available for class II claimants;



- As of 5/31/2019, resolved approximately 19,695 Proof of Claims (court approved POCs) totaling \$3.08B from an initial 20,785 POCs (with 1,090 POCs remaining for all classes of which 828 are policy related POCs, 60 Guaranty Fund related POCs and 202 Reinsurance & other POCs);
- Reduced initial employee head count from 95 employees and 15 consultants to 39 employees and five (5) remaining consultants, with additional reductions anticipated.
  - During 2019 one employee was reassigned from full-time positions to a part-time / reduced hour role.

**Incentive plan background:** Beginning in the fall of 2003, EY developed various incentive compensation programs for executives and other employees of Home to meet the needs of the liquidation operations. Currently, only the Annual Incentive Plan (AIP) remains active (please note that the AIP was approved by the State of New Hampshire Superior Court (Court) on April 21, 2004; Docket No. 03-E-0106). In addition, the Liquidator decided to submit the incentive plan for annual approval by the Court. The Special Deputy Liquidator position has never participated in Home's incentive compensation plans.

- The Liquidator is the administrator of the AIP plan and the Special Deputy Liquidator, by delegation, is responsible for monitoring the operation of the plan.
- As such, it is appropriate for the Special Deputy Liquidator's compensation to be independent of this plan.
- Over the course of the liquidation process Home has reduced participation in its AIP and currently has seven (7) executive participants.

**2020 Compensation Analysis – Background:** In identifying the competitive market, companies in liquidation typically focus on "healthy" company pay levels as they will continue to compete with healthy companies for talent during the liquidation process. Based upon our experience, companies in liquidation typically target base salaries at median (50th percentile) market levels and total cash compensation (or "TCC", defined as base salary plus annual incentives) at or above median market levels of healthy companies within their specific and broader industry segment. In addition to TCC, companies typically provide their Senior Management Group with long-term incentives ("LTI") that are designed to provide additional performance-based incentives that can result in total direct compensation (or "TDC", defined as TCC plus LTI) levels between 50th and 75th percentile market levels of healthy companies within their specific and broader industry segments.

Last year, EY's 2019 Market Competitive Analysis (or 2019 Analysis, conducted in 2018) was developed by trending forward EY's 2018 Market Competitive Compensation Analysis (or 2018 Analysis, conducted in 2017) using a 2019 industry-specific compensation adjustment factor utilized to project published survey data forward to a common date in time.

**Special Deputy Liquidator – role description:** The Special Deputy Liquidator is the top executive of Home serving as an independent consultant to the State of New Hampshire and reporting directly to the Insurance Commissioner as Home's liquidator. We have reviewed the scope and duties of the Special Deputy Liquidator position and, based on our experience in working with other companies in liquidation and distressed situations as well as "healthy" companies, identified comparable positions against which to develop a market competitive compensation benchmark. Similar to prior analyses, the comparable positions used to benchmark the Special Deputy Liquidator role include a blend of CEO and COO positions.

**Special Deputy Liquidator – employment terms:** The Special Deputy Liquidator is presently subject to a one-year compensation plan which expires on December 31, 2019. We understand that Mr. Bengelsdorf's compensation continues, as does his consulting agreement, unless terminated with thirty days' notice by either of the parties or if the Court does not approve its continuation. We also understand that you wish for us to continue providing annual assessments with respect to the competitiveness of the Special Deputy



Liquidator's compensation plan since his plan will be submitted to the Court annually for review and approval of its continuation.

**Special Deputy Liquidator – approach to compensation:** The overall compensation framework for the Special Deputy Liquidator was developed based on the following primary objectives:

1. **Recognize Mr. Bengelsdorf's role as the top executive of Home; and**
  - Preserve the position's consultant status but recognize that, in terms of time spent, Mr. Bengelsdorf operates similarly to a full-time employee and is filling the role of the Home's top executive.
2. **Use available comparable market compensation data to determine reasonableness of compensation:**
  - Develop competitive market data consistent with methodology utilized for the Home's Senior Executive Market Analysis.
  - Remain consistent with competitive market positioning in relation to the current executive team.

#### **2020 Compensation Analysis – Methodology:**

Consistent with prior year analyses, EY's 2020 Market Competitive Analysis (or 2020 Analysis, conducted in 2019) was initiated by collecting and reviewing pertinent information from Home on the 23 benchmark positions being reviewed this year that may have changed since EY's 2019 Analysis (e.g., organizational structure, key employee position descriptions and executive compensation arrangements).

Next, a determination was made to utilize a hybrid benchmarking approach that involved the following:

- **2020 "Steady State" position benchmarking methodology:** 13 positions (including the Special Deputy Liquidator) were identified by Home as not having material changes to their position scope and responsibility levels from our 2019 Analysis. To determine 2020 Analysis results for these positions, EY trended our 2019 Analysis results forward to January 1, 2020 utilizing a trend factor of 3.2% based on the WorldatWork's 2020 Total Salary Increase Budget Survey's for the Insurance Carrier (and Related Actuarial) sector.
- **2020 "Evolving and New" position benchmarking methodology:** 11 positions were identified by Home as positions requiring updated market benchmarking analyses to determine 2020 market compensation levels.

**Special Deputy Liquidator – total cash compensation components (see Exhibit I for details):** While Total Direct Compensation (or TDC) is typically defined as base salary plus annual and long-term incentives, the Special Deputy Liquidator's TDC essentially consists of total cash compensation, as described below:

- **Estimated 2020 Total Cash Compensation Level:** Mr. Bengelsdorf's estimated 2020 Total Cash Compensation will be \$825,000 payable at \$450 per hour with a cap of no more than 1,833 hours worked in any one calendar year. Mr. Bengelsdorf's 2020 Total Cash Compensation of \$825,000 is the same as his 2019 Base Compensation and Stay Bonus. Changes from 2019 are to eliminate the \$225,000 Stay Bonus, increase his hourly rate from \$325 to \$450 and set the hourly cap of 1,833 rather than 1850 hours. Mr. Bengelsdorf is an independent contractor that is paid on an hourly basis and does not receive a base salary nor any employee benefits that are typically provided by the Home to its employees. TCC stated above reflects the maximum cash compensation that can be received in any calendar year, assuming that the Special Deputy Liquidator works the maximum number of hours stipulated.

- **Please Note:** In order to present Total Cash Compensation in the same manner as other Home employee compensation and to develop an "apples-to-apples" comparison with market data, we



have adjusted the Special Deputy Liquidator's Total Cash Compensation to reflect the fact that Mr. Bengelsdorf does not receive employee benefits from Home.

- As an independent consultant, Mr. Bengelsdorf, pays full Social Security taxes (employer and employee share) on his compensation and he does not receive any health, welfare, vacation, paid holidays, retirement or severance benefits from Home.
  - Specifically, our experience indicates that the typical cost of employee benefits offered to Home employees approximates 25% of employee base salary.
- Adjusted 2020 Total Cash Compensation (to determine market competitiveness):** Accordingly, the estimated 2020 Total Cash Compensation of \$825,000 has been adjusted downward to reflect the absence of this typical benefit load and cost to Mr. Bengelsdorf.
  - This adjustment results in an estimated 2020 Total Cash Compensation level of **\$660,000 (or \$825,000 / 1.25 = \$660,000)**.

For purposes of assessing the competitiveness of Mr. Bengelsdorf's TDC to market, TDC for Mr. Bengelsdorf reflects Total Cash Compensation (adjusted for absence of participation in the Home's employee benefit plans).

**2020 Compensation Analysis - Findings**

Market competitiveness is typically expressed as a percentage that reflects current incumbent pay divided by its corresponding market consensus level. EY's methodology, which is consistent with compensation theory and general practice (and summarized in the table below), deems compensation to be competitive when it falls within a 85% to 115% range of the indicated market consensus level, while compensation below 85% of the indicated market consensus level would be deemed to be less than competitive and compensation over 115% of the market consensus level would be considered highly competitive to market levels. These percentages have been used to categorize the competitiveness of compensation in this report:

Incumbent Pay vs. Market Consensus	Degree of Market Competitiveness
115% +	Highly Competitive
85% to 114.9%	Competitive
75% to 84.9%	Less than Competitive
Less than 75%	Significantly less than Competitive

Most companies target paying their key employees within a competitive range of market, assuming that the incumbent has a moderate level of experience and is performing as expected.

To determine the competitiveness of the Home's Special Deputy Liquidator's compensation to market levels, EY divided each component of pay by the market consensus compensation levels at the 50<sup>th</sup> percentile.

**2020 Analysis Results**

Overall, the competitiveness of the Special Deputy Liquidator's estimated 2020 TDC, after adjusting the position's estimated Total Cash Compensation (or TCC) to account for the absence of participation in Home



employee benefits (which are normally provided to persons occupying similar positions), to market compensation levels is as follows:

- **50<sup>th</sup> Percentile:** Total cash compensation is **less than competitive** and total direct compensation is **significantly less than competitive** to median market levels (or 77.5% and 41.3% of median market levels, respectively).

**SUMMARY CONCLUSION**

The Special Deputy Liquidator's TDC is estimated to be \$660,000 for 2020 (which reflects the contractual hourly rate multiplied by the maximum number of consulting hours stipulated and adjusted to reflect the absence of participation in Home's employee benefit programs).

Based on our review, we find that the Special Deputy Liquidator's estimated 2020 TCC is **less than competitive** compared to the market median (50<sup>th</sup> percentile) and that 2019 TDC is **significantly less than competitive** compared to the market median (50<sup>th</sup> percentile).

\*\*\*\*\*

We sincerely appreciate the opportunity to continue to provide human resource advisory assistance to the Liquidator on this engagement. Please do not hesitate to call Martha Cook at 404.817.5734 if you have any questions.

Very truly yours,

Copies to: Martha Cook, EY – Atlanta, GA  
Evana Afreen, EY – Atlanta, GA

THE STATE OF NEW HAMPSHIRE

MERRIMACK, SS.

SUPERIOR COURT

In the Matter of the Liquidation of  
The Home Insurance Company  
Docket No. 217-2003-EQ-00106

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